

# Give more **Intelligence TO YOUR OPERATIONS**

Evalyze is an operations management platform that uses Artificial Intelligence algorithms to automate and optimize the distribution, prioritization and monitoring of activities, resulting in a productivity increase of more than 30% in all operations implemented. Cloud-based, 100% web and fully customizable, the solution is easy to deploy and scale.





## INCREASED PRODUCTIVITY

#### Operational Efficiency

Achieved through the automation of tasks and the underlying benefits of real-time monitoring and control, resulting in a greater team commitment.

• Resources Allocation Efficiency

Measuring idleness levels and Artificial Intelligence algorithms allow to improve the Capacity Planning process, optimizing the number of required operators.

• Effectiveness

The rigorous control of effectiveness allows to identify gaps and act to improve this metric.



## 2. BETTER CUSTOMER SERVICE

### SLA's Compliance

The intelligent engine distributes priority activities without allowing operators to choose them, ensuring SLA's compliance. • Customer Satisfaction

The reduction of errors and nonconformities, the standardization of processes and the suggestion of response for each distributed activity guarantee a better service level, reflected in a greater satisfaction of the final customer.

## closer

#### WE CAN ALSO INCREASE YOUR OPERATIONS PRODUCTIVITY AND WE CAN EASILY PROVE IT. **CONTACT US!**

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